

Longacres Garden Centres **Bourne Valley**

Café General Manager

Job Advert



Longacres Garden Centre is family-run, and the business has grown to include six stores in the Southeast of England. From a few employees in 1979 to over 800 employees in 2024, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

We are looking for a friendly, genuine and hardworking individual who is passionate about what they do. This a role for an experienced Café General Manager looking for a platform to deliver exceptional attention to detail and provide expertise in promoting the Café with innovative ideas and further footfall.

Responsibilities would include: -

- Effectively manage a large team whilst running front of house
- Maintain high catering standards.
- Serve guests food & drinks and check on their satisfaction
- Train new team members in company standards, customer service, and job duties
- Connect with customers and develop strong relationships to encourage repeat visitation
- Motivate, guide, and mentor team members to exceed goals and creates a positive environment during shifts
- Effectively manage a large team whilst running front of house.
- Involvement in all catering recruitment.
- Dealing with customer enquiries.
- General housekeeping within the complete restaurant area.

Requirements:

- Previous experience managing a large team
- Previous experience working with in the hospitality industry
- Excellent customer service skills
- Good verbal and written English communication skills are essential as well as eligibility to work in the UK.
- Good personal appearance and hygiene.

Benefits

- Free onsite parking
- 15% Staff discount
- Benefit/Reward system
- Pension plan
- Holiday entitlement of 28 days, including bank holidays
- You will benefit from retail style hours with no evenings or split shifts

Store: Bourne Valley

Department: Café

Contract: Full-time

Hours: 40 hrs per week

If you are interested in applying for this position then please email your CV with a covering letter to recruitmentadvisor@longacres.co.uk