

Longacres Garden Centres **Bagshot**

Café Supervisor

Job Advert



Do you have previous experience Supervising a large team and enjoy the buzz the hospitality industry can bring? Then you could be our next Café Supervisor, your job will be to work alongside our Café Manager to ensure smooth running of our large café area.

Longacres Garden Centre is family-run and the business has grown to include six stores in the South East of England. From a few employees in 1979 to over 800 employees in 2025, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

Responsibilities:

- Welcome guests upon arrival and ensure a friendly farewell when they leave.
- Take guests' orders efficiently and accurately, inputting them into the system for seamless service.
- Possess in-depth knowledge of the menu, including food and drink options, to assist guests with informed choices.
- Ensure food safety and hygiene standards are met consistently, adhering to health and safety regulations in both preparation and service.
- Serve food and beverages to guests promptly while checking on their satisfaction throughout their visit.
- Maintain cleanliness and order in the café, including regular cleaning of floors, tables, and back areas.
- Train and onboard new team members, ensuring they understand company standards, customer service expectations, and job responsibilities.
- Build rapport with guests, creating a welcoming atmosphere that encourages repeat business and customer loyalty.
- Foster a culture of exceptional customer service, ensuring every guest has a positive experience from start to finish.
- Inspire and motivate the team, providing guidance and mentorship to help them exceed performance goals while maintaining a positive, upbeat environment.

Requirements:

- You must have at least 1 year of experience within the hospitality industry.
- Strong verbal and written communication skills in English are essential, along with eligibility to work in the UK.
- A professional appearance and good personal hygiene are required.
- Basic knowledge of food hygiene standards is necessary.
- A genuine passion for customer satisfaction and providing excellent service.
- Flexibility is required in terms of working hours to meet the needs of the business.

Benefits

- Competitive hourly rate.
- Flexible hours
- 2 days off
- Fantastic opportunity for advancement and progression
- You will benefit from retail style hours with no evenings or split shifts

Store: Bagshot

Department: The Greenhouse Café

Contract: Full-time

Hours: 35 hrs per week

If you are interested in applying for this position then please email your CV with a covering letter to recruitmentadvisor@longacres.co.uk