

Longacres Garden Centres **Chobham**

# Café General Manager

Job Advert



Longacres Garden Centre is family-run, and the business has grown to include six stores in the Southeast of England. From a few employees in 1979 to over 800 employees in 2025, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

We are looking for a friendly, genuine and hardworking individual who is passionate about what they do. This a role for an experienced Café General Manager looking for a platform to deliver exceptional attention to detail and provide expertise in promoting the small Café with innovative ideas and further footfall.

## Responsibilities would include: -

- Effectively manage a small team whilst running front and back of house.
- Maintain high catering standards.
- Welcome guests on arrival and bid them farewell.
- Have good knowledge of the food and drinks we offer.
- Ensure you and your team have high standards of food hygiene and follow the rules of health and safety.
- Serve guests food & drinks and check on their satisfaction.
- Train new team members in company standards, customer service, and job duties.
- Connect with customers and develop strong relationships to encourage repeat visitation.
- Motivate, guide, and mentor team members to exceed goals and create a positive environment during shifts.
- Covering kitchen duties when the head chef is off

## Requirements:

- Previous experience managing a team.
- Previous experience working with in the hospitality industry.
- Excellent customer service skills.
- Previous experience in working in the kitchen
- Passion for customer satisfaction.
- Basic knowledge of food hygiene.
- Passion, enthusiasm, and creativity in the kitchen.
- Good verbal and written English communication skills are essential as well as eligibility to work in the UK.
- Good personal appearance and hygiene.

## Benefits

- Free onsite parking
- 15% Staff discount
- Benefit/Reward system
- Pension plan
- Holiday entitlement of 28 days, including bank holidays
- You will benefit from retail style hours with no evenings or split shifts

**Store:** Chobham

**Department:** Café

**Contract:** Full-time

**Hours:** 37.5 hrs per week

If you are interested in applying for this position then please email your CV with a covering letter to [recruitment@longacres.co.uk](mailto:recruitment@longacres.co.uk)