

Longacres Garden Centres **Shepperton**

Tills Supervisor

Job Advert



Longacres Garden Centre are family-run, and the business has grown to include six stores in the Southeast of England. From a few employees in 1979 to over 800 employees in 2024, Longacres is a growing company with opportunities for staff to develop and learn. Our diverse team is friendly, supportive, and inclusive. We value our loyal customers, high quality products and ability to offer competitive prices.

We are currently recruiting at our Shepperton store for a supervisor for our tills department, we are looking for a team player who is passionate about customer service and proud of delivering exceptional retail standards.

Responsibilities would include: -

- To assist and overseeing the running of the tills department and team;
- Oversee and organise the daily operation of the tills department;
- Help to organise staff schedules, training and development as well as investigating any payment, refund of voucher discrepancies;
- Ensure all new and existing policies and procedures are followed;
- Till train and support new members of staff;
- Demonstrate excellent Customer service skills and the ability to deal with customer enquiries and complaints;

Nice to have:

- Previous experience managing a large team
- You are enthusiastic and approachable
- Good customer service skills

Benefits

- Free onsite parking
- 15% Staff discount
- Training and development with opportunities to forge a career with us
- Pension plan
- Holiday entitlement of 28 days, including bank holidays
- Benefit/Recognition platform

Store: Shepperton

Department: Tills

Contract: Full time

Hours: 42.5 Hours per week

If you are interested in applying for this position then please email your CV with a covering letter to recruitmentadvisor@longacres.co.uk