

Longacres Garden Centres Bybrook

Experienced Florist

Job Advert



Longacres Garden Centres are a family run company and are the UK's most successful garden retail outlet. We are currently recruiting at our Shepperton store in the Floristry Department and are looking for a team player and an individual who is passionate about customer service and proud of delivering exceptional retail standards.

Are you passionate about flowers and the art of arranging them? Do you have a keen eye for design and keen commitment to customer satisfaction? We have an exciting opportunity for a talented and creative individual to join our floristry team.

Responsibilities would include: -

- Practical Floristry
- Create and arrange floral designs for various occasions such as weddings, funerals, and special events
- Assist customers in selecting the appropriate flowers and arrangements for their needs
- Provide exceptional customer service by answering inquiries and resolving any issues or concerns
- General housekeeping of the floristry department, ensuring clean and tidy work stations
- Completing customer orders as required by the Line Manager
- Replenishing and merchandising products on the shop floor as required ensuring that all the products are correctly priced, clearly marked and displayed safely

Nice to have:

- Flower knowledge is essential for this role
- NVQ Level 2
- 1 year's floristry experience
- Experience in wedding and Funeral Arrangements
- Approachable and enthusiastic
- Able to work in a fast-paced working environment
- Excellent customer service skills

Benefits

- Free onsite parking
- 15% Staff discount
- Training and development with opportunities to forge a career with us
- Pension plan
- Recognition and rewards platform
- Holiday entitlement of 28 days, including bank holidays

Store: Bybrook

Department: Floristry

Contract: Full-Time

Includes Weekends: Monday – Friday with a rota'd day off and alternate weekends.

Hours: 42.5 hours per week